

Sean and Allways Moving Team

This is a long review as it involves two separate moves (2015 and 2017) not just our last one a week or so ago.

Background: Before my medical discharge with PTSD last June I was a first responder for 29 years.

As a result of my past career I have been moved all over the province many times and it was always Wills Transfer (Smiths Falls) who I trusted with our stuff.

When I returned to them in 2015 to move us to Ottawa they were into other long haul commercial endeavors but referred me to Allways Moving and Delivery for our domestic move. Given what I did for a living I was very skeptical of hiring a new moving company but trusted Wills referral.

The Allways Moving owner, Sean, came by the house for a quote and was professional, attentive and set me at ease right away. But there are still the guys who actually do the bull work to worry about and unfortunately I am one of those people that if there isn't anything to worry about then I worry about that. Although Sean runs a small business in a small town he is professional and has a big heart, being active in his community by sponsoring worthwhile charities - the guy gives back too.

On moving day 2015 a last minute problem did occur but Sean was easy to find, speak too by phone, fast to respond and he went out of his way to help us to my impressed satisfaction. The guys doing the bull work were terrific; respectful, courteous and careful with our stuff. I had nothing to worry about after all.

I particularly chose Allways Moving as our home purchasing strategy involves selling our home and storing our stuff putting us in a position for a cash offer on a home elsewhere. Allways Moving was able to accommodate us there as well. We had access to our property if we really had to get at something and I was satisfied that their storage facility was secure. That move was completed without any problems at all with all of our property arriving safely and intact.

The guys doing the lifting obviously made an effort to ensure our new home was kept tidy as they moved our stuff in by using carpet rolls, moving blankets and enough men to ensure the big items were placed where we wanted them without scraping up walls and that sort of thing.

Our most recent move in October 2017 was from Ottawa to a more remote rural location closer to Gananoque, Ontario. I chose Always Moving again, not just because their quote was very competitive but because they had demonstrated to me they were a reliable company. Of course the storage aspect of their service was a big part of my choice to return to Always Moving despite many Ottawa movers that were much closer.

That decision paid off in a big way I was soon to find.

After selling our Ottawa home very quickly in October our new rural property offer to purchase fell through (listing realtor involved had failed to mention asbestos) and we now had no where to live and 14 days to get out of our Ottawa home which left me pretty desperate.

Always Moving came to our rescue by holding our property when that was not part of our original plan. They were very flexible and accommodating again.

Eventually we did find a place north of Kingston thanks to our realtor which is where the Always Moving guys brought our stuff.

Given my moving expenses had unexpectedly gone up due to storage I think the heavy lifting guys tried even harder to get us in here quickly and not take a whole day to do it. In fact I think they had us in here in 2 hours or less. Again everything showed up intact and in the way it was packed up in Ottawa including a huge freighter canoe which I was sure would be at least dented - not a scratch on it (thank you!).

If we are to move again (gosh I hope not any time soon) Sean please don't bother with a quote as you've proven to me that you are the man for the job, your fees are fair and your staff are professional.

From a stressed out first responder Sean, thank you very much for making a tough move a lot easier.

Sincerely,

Garry Mellan

Detective Constable (retired),
Ontario Provincial Police,
East Region Intelligence Unit
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November 16, 2017